# JEMENOS JOURNEY MANAGER

ACCUTIVE'S QUALITY FIRST APPROACH







ACCUTIVE FINTECH

Certified Partner for North America



## Temenos Journey Manager Overview

Journey Manager Certified Partner for 10+ Years

#### At a glance

We provide a full suite of end-toend services for Journey Manager, including new implementations, upgrades, customizations, pre- and post-go live optimizations to enhance customer experience, and ongoing support.

#### HIGHLIGHTED EXPERTISE



- Client
- Onboarding
- Customer account opening
- Small business account opening
- Wealth management onboarding

The Accutive Difference



500+

Completed projects



98%

Client

satisfaction



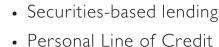
2.7%

Defect rate



Client

Lending



- Professional Loan Program
- Business lending
- Home equity lending



Internal Servicing

- In-branch account opening
- Service request forms
- Custom dashboards



Practice

Reviews

Health Checks





Conversions + Upgrades

- Journey Manager upgrades
- Migrate legacy Composerbased applications to Maestro

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#### **API Integrations: Direct or via MuleSoft**



Banking Systems & FinTech

- · Core Banking
  - T24 Transact via MuleSoft
  - Others via LOS Integrations
- · Loan Origination Systems
  - Linedata Capitalstream
  - nClno
  - Appian
- · Online Banking Platform
  - Temenos Infinity + more
- · Account Aggregation
  - Yodlee + more
- · Client Authentication
  - Okta, OAuth2 + more
- · eSignature Platform
  - DocuSign, eSignLive + more
- Business, Credit & Identification Service
  - Equifax, Business Registry, ThreatMetrix, COVR Reporting, Alkami + more
- Address Verification
- · Real Estate Valuation
  - Zillow + more



Authentication + Verification



**Business Apps** 

- SMS Text Service
  - Twilio, AWS SNS + more
- Accounting Software
- API Management
  - Apigee, Custom APIs, MuleSoft
- · Data Warehouse

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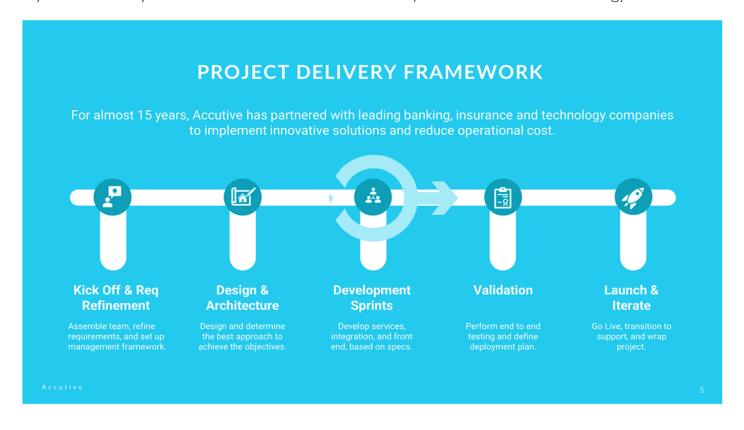


# Project Delivery Methodology

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#### **Accutive Project Delivery Framework**

Hybrid Delivery that adheres to the Temenos Implementation Methodology.



#### **Quality First Approach**



#### Low Dev to QA Ratio

We take quality seriously - so you may see more QA resources than you're used to when working with Accutive!



#### **Detailed Requirement Analysis**

Minimize late changes and issues through clear understanding of requirements before development begins.



#### **Zero Defect Mentality**

We know that defect minimization makes your life easier!

# The Accutive Approach Extend your team





# **Broad + Deep Expertise**

We employ former bankers and Temenos developers



### Quality First Approach

Extremely low, industryleading defect rates. Focus on business process optimization.



#### **Client Focused**

Committed to providing incredible service that goes above and beyond.

## **About Accutive FinTech**

We have been serving banks + credit unions, like yours, for over 14 years with 98% client satisfaction. We strive to differentiate ourselves by drawing on our deep FinTech expertise to deliver exceptional quality work and client service that exceeds your expectations. Our partner company, Accutive Security is an IAM + Cryptography Center of Excellence.

Aliso Viejo, CA Vancouver, BC