

Accutive FinTech's

# Quality First Approach

is anchored in three key pillars:



High  
QA to Dev  
Ratio



Early Detailed  
Requirements  
Analysis



Zero  
Defect  
Mentality

Recent Results

## 0.5% Defect Rate

December 2023  
LOS Project

## Benefits of defect minimization for your projects

Greater chances  
of on-time,  
on-budget delivery

Reduced support  
and maintenance  
costs

Delivering full scope  
of work, without  
need for descoping

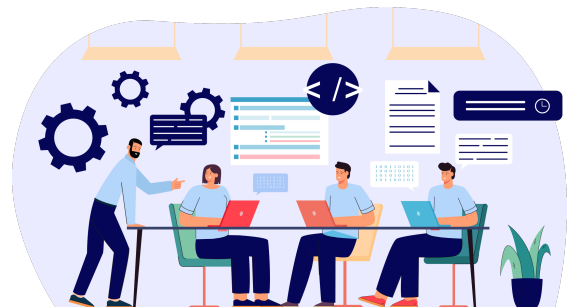
Improved software  
quality – high quality  
project delivery

Enhanced end  
user / customer  
experience

## High QA to Developer Ratio

Why does Accutive FinTech assign more QA resources to our projects?

- Early and enhanced testing
- Rapid issue identification and remediation
- Improved software quality
- Significant ROI for your organization in medium to long term



# Early Detailed Requirements Analysis

Why does Accutive FinTech take a deep dive into the requirements at the beginning of every project?

By fully understanding your business needs and project requirements, we:



Develop more accurate estimates and a realistic project plan



Deliver more detailed test plans



Design better test cases to detect more potential issues



Establish clear and mutually agreeable acceptance criteria

As a result, your project has:



Automated,  
faster testing



A final product that  
meets your requirements



Minimal requirements  
changes



Accurate and robust  
requirements traceability

# Zero Defect Mentality

Why aim for zero defects? Is zero defects possible to achieve?



Accutive FinTech employs a robust continuous improvement system to apply our lessons learned from each project to continually strive toward zero defects. Recently, a major MuleSoft integration project achieved our 0 defect benchmark. Additionally, a significant Loan Origination System (LOS) project we delivered in December 2023 achieved only a single defect (out of 195 test cases) during client testing.

All 2023 projects under  
**3% Defect Rate**

**0.5% Defect Rate**

in Jan 2024 Major Lending Management  
Integration Project

**0% Defect Rate**

in Feb 2024 MuleSoft for Financial  
Services project

# What does our “zero defect mentality” mean for your project?



Implementing processes to prevent defects and prioritizing immediate defect remediation



Close collaboration between QA and Developers as a single team



Agile DevOps Practices



Treating every defect as a learning opportunity



Deploying certified expert onshore resources to every project



Foster collaborative and learning culture among project teams

Read more about the details of our Quality First Approach

[www.accutive.com/fintech](http://www.accutive.com/fintech)

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Since our founding in 2009, Accutive FinTech has completed over 500 projects for North America’s most impactful financial institutions, ranging from community credit unions to Top 5 national banks. Our Quality First Approach is the foundation of our deep commitment to ensuring that your projects are delivered on time, on budget and according to your requirements. At Accutive FinTech, our focus is on building long-lasting partnerships with our clients where we become a true extension of your team.